



## **JOB ANNOUNCEMENT**

# **LANDSIDE OPERATIONS MANAGER**

**CHICAGO DEPARTMENT OF AVIATION (CDA)  
CA-TERMINAL AND LANDSLIDE OPERATIONS**

**Number of Positions: 1  
(Additional vacancies possible pending budget approval)**

**Starting Salary: \$69,684; Grade: BX-15**

**Applications for this position will be accepted until 11:59pm CDT on Friday, October 2, 2026.**

Under general supervision, coordinates and oversees traffic monitoring activities at the City's airports, and performs related duties as required

### **ESSENTIAL DUTIES**

- The Landside Operations Manager inspects airport terminal roadways to identify safety hazards and general physical conditions
- Monitors the work of contracted ground transportation personnel responsible for the orderly movement of public vehicles
- Assigns personnel to locations throughout the terminal to minimize traffic congestion during peak travel times and atypical incidents
- Interprets and applies municipal ordinances and local traffic rules relative to Landside Operations
- Respond to incoming customer and taxi starter and driver complaints
- Provide technical assistance in resolving disputes between the general public and operators of motor vehicles and respond to car crashes and other emergencies such as ATS train outages
- Appropriately deal with illegal solicitors and work with CPD and issue parking enforcement tickets

*Additional duties may be required for this position.*

**Location: 10510 West Zemke Road  
Days: Monday - Friday  
Hours: First shift (midnight)**

**THIS POSITION IS IN THE CAREER SERVICE.**

**Qualifications**

**MINIMUM QUALIFICATIONS:**

- Three (3) years of traffic control work experience, of which one (1) year is in a supervisory role related to the responsibilities of the positions, OR
- Graduation from an accredited college with an Associate's degree or higher, PLUS one (1) year of traffic control work experience, of which one (1) year is in a supervisory role related the responsibilities of the positions

**Licensure, Certification, or Other Qualifications**

- A valid driver license from the State of Illinois is required

**NOTE: You must provide your transcripts or diploma at time of processing, if applicable.**

**NOTE: You must provide your valid US driver's license at the time of processing, if applicable.**

**SELECTION REQUIREMENTS**

This position requires an applicant to successfully complete an interview. The interviewed candidate(s) possessing the qualifications best suited to fulfill the responsibilities of the position will be selected.

**Note: The candidate(s) selected for hire must pass an airport background check and a Security Threat Assessment(STA).**

**APPLICATION EVALUATION:** Initial evaluation will be based on information provided on the application and the documents submitted. Department of Human Resource staff will review applications after the final posting date. Staff will follow any and all required Employment/Hiring Plan provisions, federal, state and local laws, and Collective Bargaining Agreements when applicable. Staff will apply hiring preferences as required by the municipal code. Placement on an eligibility list is not an offer or guarantee of an interview nor employment with the City of Chicago.

**COMMITMENT TO DIVERSITY:** To further our commitment to hiring applicants with diverse experience the City of Chicago has adopted the following ordinances 2-74-020 and 2-74-075. The ordinances provide a preference to applicants who meet minimum qualifications and who are veterans of the Armed Forces, and/or residents of Socio-Economically Disadvantaged Areas (SEDA) and/or Chicago Public School (CPS) high school graduates to be referred to departments for consideration. ***These hiring preferences do not apply to bidders, as Collective Bargaining Agreements define the hiring process for bidders. For positions covered by a collective bargaining agreement, bidders will be considered before external candidates.*** To learn more about our hiring practices [click here](#).

**For Information on our employees benefits please visit our benefits website at:**

<https://www.chicago.gov/city/en/depts/fin/benefits-office.html>

**For Information on our salary and title structure visit our classifications website at:**

[https://my.chicago.gov/dam/intranet/documents/depts/dhr/INFORMATION/2026\\_Classification\\_and\\_Pay\\_Plan.pdf](https://my.chicago.gov/dam/intranet/documents/depts/dhr/INFORMATION/2026_Classification_and_Pay_Plan.pdf)

**ALL REFERENCES TO POLITICAL SPONSORSHIP OR RECOMMENDATION MUST BE OMITTED  
FROM ALL APPLICATION MATERIALS SUBMITTED FOR CITY EMPLOYMENT.**

**The City of Chicago is an Equal Employment Opportunity, Military Friendly, and Fair Chance  
Employer.**

**City of Chicago**  
Brandon Johnson, Mayor

Here is the link to the City of Chicago website:

<https://chicago.taleo.net/careersection/100/jobsearch.ftl?lang>

**[Job Search - Basic Search - Taleo](#)**

**FOLLOW THE STEPS BELOW TO VIEW THE OPEN POSITION AT THE CDA**

1. Visit [flychicago.com/jobs](http://flychicago.com/jobs) or click the link above.
2. Click on the current open position at CDA.
3. Select the position – **Landside Operations Manager**

**Landside Operation Manager (O'Hare)**

**\$69,684.00**

**Job #416248-1**

**09/18/26 - 10/02/26**

1. The applicant must create a Candidate Profile to apply for the position. Once a profile is set up, the applicant will receive email alerts for new positions in the area of interest.
2. Job postings will remain online for a minimum of 14 business days.
3. All information must be completed on the application. The following documents should be attached (resume, cover letter, and transcripts.)