



## Airport Operations Supervisor -Terminal Operations

**JR104101**

Provide day-to-day supervision and direction to a shift of Airport Operations Center (AOC) operational staff who are responsible for providing a safe and secure environment for the traveling public, Austin-Bergstrom International Airport, City of Austin employees, and neighboring communities by recognizing and responding to violations of local, state, and federal laws and ordinance. The candidate should have the skills and acumen to provide:

- Customer service experience to include directly communicating and interacting with the public.
- Responsible to issue notifications to airport stakeholders, the traveling public, and senior executives on incidents occurring within the Airport campus.
- Professional experience working with security/CCTV systems. CAD (Computer Aided Dispatch) experience.
- Coaching, mentoring, and encouraging the staff to reach their full potential.
- Takes lead in implementing staff development initiatives encompassing training, professional growth, and succession planning.

Answers questions from the public, contracts and internal customers. **We strive in our vision to be the gateway to the world for all – the AUS way every day.** Visit our website at [www.austincityjobs.org](http://www.austincityjobs.org) (to apply) and [www.austintexas.gov/airport](http://www.austintexas.gov/airport) for more information. We offer a competitive salary, a complete benefits package, and free parking.

### QUALIFICATIONS:

- Graduation with a bachelor's degree from an accredited college with major coursework in Criminal Justice, Aviation Management, Airway Science, Public Administration, Business Administration, or related field, plus three (3) years of security or airport operations work experience, one (1) year of which is in a leadership/supervisory capacity.
- One (1) year of directly related professional experience may substitute for one (1) year of the required education up to four (4) years

### Licenses and Certifications Required:

- Valid Texas Class "C" Driver's License.
- Must be able to pass a criminal background check and obtain and maintain federally mandated security clearances required to work at an airport.

**POSTING CLOSES ON 06/22/26**