

ACI Global Training Fact Sheet

ALA Training Academy (ALATA)

City, Country	Almaty, Kazakhstan
Training Location:	<p>ALATA Training Facility House of Culture</p> <p>Mailin St 42, Almaty</p>  <p>View on Google maps</p> <p>Parking spaces are available to course participants and visitors traveling by car in front of the ALATA Training Facility at Mailin St 42. To access the parking, you can register your car plate numbers in advance to pass through the barrier. Parking spots are clearly marked with lines near the entrance for convenient parking. To reserve a parking spot, please email alata@tav.aero</p>
Directions to the classroom:	After passing the main hall, enter through the second doorway. Classrooms are located on both sides, with a workshop/meeting room in the middle.
Class start and end times:	9:00 a.m. to 5:00 p.m. daily

<p>First day of class:</p>	<p>On the first day of training, all participants will be welcomed at the reception desk located in the lobby of the ALATA Training Facility building. Upon arrival, your name and training registration will be verified, after which you will receive your personal badge. Once checked in, you will be directed to your designated classroom. Please arrive at least 15 minutes before the course begins to ensure enough time for the check-in and badge collection process.</p>
<p>Meeting Point and Time:</p>	<p>Training sessions usually start at 9:00 a.m. (unless otherwise agreed with the instructor and participants) in the designated classrooms. The instructor will take attendance at the beginning. Detailed information will be sent in advance.</p>
<p>On-site contact:</p>	<p>Turuncan Tirpan, TAV Almaty Head of Learning & Development Turuncan.Tirpan@tav.aero</p> <p>Zamira Sharapiyeva, TAV Almaty L&D Specialist Zamira.Sharapiyeva@tav.aero</p> <p>Moldir Yerden, TAV Almaty Junior L&D Specialist Moldir.Yerden@tav.aero</p>
<p>Security clearance:</p>	<p>No security clearance is needed to access the classrooms. On the first day, names of the trainees are checked against the enrollment sheet.</p>
<p>Ground transportation From/to the airport:</p>	<p>The ALATA Training Facility is situated just a short distance from Almaty International Airport, at 42 Mailin Street, inside the House of Culture building. If you are arriving at Almaty Airport, the ALATA Training Facility is within walking distance — approximately 10–15 minutes on foot. We recommend using 2GIS or Google Maps to plan your walking route from the terminal.</p> <p>You can get to Almaty International Airport by bus or taxi from anywhere in the city.</p> <p> City buses and municipal minibuses operate routes to the airport from various parts of Almaty. Most popular bus lines to the airport: Bus 86; Bus 106; Bus 92.</p> <p> Taxi services are widely available with feasible rates throughout Almaty. You can use:</p> <ul style="list-style-type: none"> → Yandex Go → Uber <p>Both apps support cash and card payments. The average ride from the city center takes 30–45 minutes, depending on traffic.</p>

<p>Suggested Hotel Accommodation:</p>	<p>Below is an overview of hotels with convenient public transport connections and easy access to taxi services to the ALATA Training Facility.</p> <p>Rixos Almaty Seyfullin Avenue 506/99 050012, Almaty, Kazakhstan +7 (727) 244 44 44</p> <p>InterContinental Almaty 181 Zheltoksan Street, Almaty, 050000 / 050013, Kazakhstan Телефон: +7 (727) 250-50-00</p> <p>Novotel Almaty Dostyk 104 A, Almaty, 50050 / 050021, Kazakhstan Телефон: +7 (727) 355-38-38</p>
<p>Hotel Reservation process:</p>	<p>ACI GT course participants are responsible for making their own hotel reservations by contacting any of the recommended hotels or making other arrangements. Each hotel will offer the best available rate.</p>
<p>Visa and passport requirements:</p>	<p>It is the responsibility of the trainee to clarify if they need a visa to enter the country where the training course is held and to check with the Embassy of Kazakhstan about the visa application procedure and processing time.</p> <p>For the most accurate and up-to-date information, it is recommended to consult the following official resources:</p> <ul style="list-style-type: none"> • Ministry of Foreign Affairs of the Republic of Kazakhstan — https://mfa.gov.kz • Migration Service of the Ministry of Internal Affairs of Kazakhstan — https://migration.gov.kz • Official websites of embassies and consulates of countries that have visa-free agreements with Kazakhstan <p>Official website of the Government of Kazakhstan: https://egov.kz/cms/en/services/visa</p> <p>If the trainee requires a visa to enter Kazakhstan, an invitation letter from the organization ALATA can be requested by emailing alata@tav.aero as early as possible, considering the lead time required for visa issuance. The course fee must be paid in full prior to the start of the training. This invitation can also be extended to your family members should you decide to visit with them.</p> <p>Please note:</p> <ul style="list-style-type: none"> • The visa-free regime is not always reciprocal. • Entry requirements may change.
<p>Health requirements</p>	<p>Kindly familiarize yourself with the health entry requirements specific to your destination by visiting the website of the relevant health authorities or regulatory bodies.</p> <p>For more information: https://www.gov.kz/memleket/entities/dsm?lang=en</p>
<p>Cell/Mobile phone systems</p>	<p>GSM – Local SIM cards are available for purchase at the airport.</p>

<p>Electricity and plugs</p>	<p>In Kazakhstan, Type C and Type F electrical plugs are used. These plugs have two round pins, approximately 4.0–4.8 mm in diameter, spaced about 19 mm apart. The standard voltage is 220 volts, and the frequency of the electrical current is 50 Hz.</p> 
<p>Local currency and Exchange</p>	<p>The local currency of Kazakhstan is the tenge (KZT). Payments can be made in cash or by using major international bank cards, including Visa and MasterCard; the Kaspi.kz mobile application is also widely used for convenient cashless transactions.</p> <p>Various airport currency exchange offices located at the airport, hotels and banks.</p>
<p>Other information</p>	<p>To get to know the city and plan your leisure time, we recommend visiting the following resources and places:</p> <ul style="list-style-type: none"> • Official tourism portal of Kazakhstan — information about attractions and tours: https://egov.kz/cms/en/articles/04207visitkz <p>The primary languages spoken in Kazakhstan are Kazakh and Russian. English is also commonly understood at a basic level, and due to linguistic similarities, many locals are familiar with simple Turkic expressions.</p>

For additional information please contact the ACI Global Training team at training@aci.aero.