

## ACI Global Training Instructor Biography

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**Gordon Griffiths**

**Courses:** *Basic and Advanced Airport Operations, Aerodrome Certification, Airport SMS Implementation, Safety Risk Assessment*

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Gordon has a unique background, performing senior airport management positions within the UK and internationally over a 38-yr period, with a further 7 years as Head, Airport Development, Asia Pacific for IATA, based in Singapore. He was responsible in overseeing the infrastructure development at the major airports in Asia and the Pacific, from Mumbai to Beijing. This combination of airport and airline exposure, provides Gordon with the ability to adopt a balanced approach.

He has been responsible for the key operational departments, airport operations, terminal operations, cargo development, terminal commissioning, notably at Heathrow for Airside Operations, Airside Security and Airside Transport in total in excess of 1200 employees.

Gordon has over his period of time in airport management, progressed from grass roots level through to Operations Director, Customer Services Director and Managing Director. He played a significant role in the review of the Hong Kong Airport Master Plan working closely with the airport management team.

His UK airports background has been gained at Heathrow, Manchester, Liverpool, Luton and Staverton Airports whilst his international exposure was at Jeddah, Budapest and most recently at Abu Dhabi. Gordon specializes in the development of middle and senior management, providing for a holistic understanding and responsibility and accountability particularly associated to non-aviation board members.

Gordon is an approved ACI, IATA, and GCAS (UAE) instructor and has delivered a wide variety of aviation related courses globally. Of significance is the delivery of the Advanced Airport Operations course which addresses the key airport operational areas in compliance with ICAO and respective Civil Aviation Authority regulations.

Gordon has substantial worldly experience and possess the ability in developing staff to exceed beyond their expectations and in readiness for career progression.