

## **ACI Global Training Instructor Biography**

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***Willem (Pim) Godefroy***

**Course:** *Passenger with Reduced Mobility*

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Willem Godefroy is a registered clinical psychologist and a specialist in rehabilitation psychology and neuropsychology. After 8 years of experience in a rehabilitation centre in the Netherlands he developed a system to organise services and home care for disabled holiday makers in several European countries.

He was the founder of IHD in 1988 that expanded to a holding with different subsidiaries, all of them having activities with respect to disabled persons and their mobility (assistance at airports, door-to-door transport, holidays, etc.).

Later on he exclusively focused on PRM assistance at airports. Consultancy and training on this subject are now his principal activities and he is the director of IHD Consultancy. There he utilizes his 20 years' experience that he garnered as a director of IHDs companies to provide assistance to Persons with Reduced Mobility (at the airports of Amsterdam and Brussels).

He has collaborated -and still does- on several legislative committees (he is expert advisor on PRM issues within ECAC's PRM working group) and task-forces of the airline and airport industry with regard to PRM assistance. He keeps in close touch with representatives of European disability organisations.

He is quadrilingual in Dutch (native), French, English and German.