

ACI Global Training Instructor Biography



Debbie RILEY
Course: *Safety and Operations*

Debbie Riley is one of the Instructors for the Global Safety Network programme and several Certificate Courses for ACI. She also delivers the ACI-ICAO Aerodrome Certification which is an elective course to the Airport Management Professional Accreditation Programme (AMPAP).

She is currently the Operations and Safety Director of Airport Solutions Ltd, a UK based company specialising in providing training and advice for airports around the world.

Debbie has over 30 years' experience of Airport Management. Specialising in Aerodrome Development and Planning, development of Operational Procedures and Aeronautical Studies; her skills are frequently called upon to develop "Safety Cases" for aerodromes to assist in major work in progress projects and also to address non-compliances. She is currently working with airports for the transition to the new EASA regulations in Europe. She also has recently written the Safety assurance procedures for several new Runways and Runway resurfacing projects.

Debbie has worked extensively at many airports within the Middle East. She has worked on many occasions for Dubai Airports, assisting them in the certification for the new airport, Dubai World Central as well as developing procedures for the 2013 Dubai Airshow which was held for the first year at DWC.

Debbie has developed and delivered Customer Service training to airports within the Middle East. Debbie has also designed Customer Satisfaction Surveys both in the Middle East and in Europe with a view to improving Customer Service experience for stakeholder and passengers.

Prior to founding Airport Solutions Debbie held a number of Positions at Manchester Airport (UK) including; Airport Policy and Planning Manager, Operations Duty Manager and Airport Planner. She was a member of the ORAT team for the opening of Terminals 2 and 3 at Manchester Airport and has therefore extensive experience in Terminal Operations. Debbie has also worked at Blackpool Airport in the UK as Airport Operations Director and served in the Royal Air Force as a Fighter Controller.

Debbie still works in an active capacity today at Airports around the world. She is qualified as an Aerodrome Auditor and Trainer in Airport Operations, Safety Management Systems and Emergency Planning for ICAO and ACI.