

ACI Global Training Instructor Biography



Thomas Lau Christensen, MSc
Courses: *Airport SMS Implementation*

Thomas has an exceptional background within safety and risk management, having been a key player in the evolution of safety management provisions globally, possessing great hands-on experience on developing and implementing safety legislation, safety management systems (SMS) and evolution of safety cultures.

Thomas began his aviation career as an air traffic controller with National Air Traffic Services in the United Kingdom. Later, he decided to focus on Safety Management, a journey that took him to Copenhagen Airports (CPH), where he held the position as Safety & Crisis Manager for 13 years. Before joining CPH he was engaged in consultancy and assisted numerous Authorities and Air Traffic Service Providers in Europe in implementing safety management provisions into the legislation and developing SMS.

At CPH he was a Nominated Post-Holder, Safety Management, and responsible for developing, implementing and operating the SMS. He was a key spokesperson for having an open reporting culture and high focus on a positive safety culture. He was also responsible for CPH's Crisis Management Organization, Corporate Business Continuity and the Bird and Wildlife Management program.

As a member of the ACI World Safety and Technical Standing Committee, he acted as chairman of several working groups and was instrumental in the development and release of the ACI Handbooks on "Safety Management" and "Recommended Practices on Key Safety Performance Indicators".

He served as the ACI representative to the ICAO Safety Management Panel, the group responsible for developing the international provisions for ICAO Annex 19 - Safety Management, and the ICAO Doc 9859 – Safety Management Manual. In the Panel he had focus on the Safety Data Collection and Processing Systems and protection hereof.

Thomas also participated in ACI Airport Excellence (APEX) Programme, including leading the APEX SMS team in the APEX safety review for San Antonio International Airport.

Thomas has an MSc in Air Safety Management from City, University of London, where he today is a Visiting Lecturer, responsible for the Module on Strategic Airport Management at their aviation MSc programme. He also functions as supervisor to MSc students on their theses and as internal examiner.