
Join the network of ACI graduates from over 1,800 member airports in 175 countries.

Your source for airport education and training.
ACI Global Training advances the association’s mission by promoting airport excellence through the training and development of its member’s human resources by providing them with high quality, comprehensive training solutions.
Welcome to ACI Global Training, the world’s leading provider of airport management and operations education! Our custom-designed curricula and certificate courses enable students to acquire the necessary skills to increase their value and success as airport professionals.

ACI Global Training offers executive leadership, professional accreditation, subject-matter competency and personalised in-house training courses, as well as a wide range of web-based coursework through our Online Learning Centre.

Our objective is to leave no airport behind. Through the ACI Developing Nations Airport (DNA) Assistance programme we are also able to offer scholarships for our programmes to build our next generation of leaders.

We need a skilled, committed and diverse talent pool to sustain and grow our industry. ACI’s training resources help airports face today’s and the future’s challenges.

We have a dedicated team of education and airport professionals at your service to answer any questions regarding our programmes and courses.

Angela Gittens
Director general
ACI World
ACI GLOBAL TRAINING FACULTY

ACI Global Training courses are taught by well-respected airport professionals from around the world and course materials are developed with the overarching goal of fostering the safe, sustainable growth of the industry.

TRAINING CENTRES

Striving to make training opportunities more accessible, ACI in collaboration with its member airports within the regions, has established training centres which offer regionally focused training courses customized to our members’ requirements.
DELIVERY METHODS
ACI curricula is delivered in two ways: instructor-led and online. All courses are delivered in English, we are expanding our capabilities and now offer certain courses in French, Spanish and Arabic.

DEVELOPING NATIONS AIRPORT (DNA) ASSISTANCE PROGRAMMES
ACI supports member airports in developing countries by aiding airport initiatives that are sustainable, impactful and results oriented by working with ACI’s regional offices, CIFAL and UNITAR. Scholarships are available on an individual basis.
PROFESSIONAL PROGRAMMES

AIRPORT EXECUTIVE LEADERSHIP PROGRAMME (AELP)
Awarded an ACI/JMSB Concordia University Diploma

GLOBAL ACI-ICAO AIRPORT MANAGEMENT PROFESSIONAL ACCREDITATION PROGRAMME (AMPAP)
Awarded the International Airport Professional designation (IAP)

DIPLOMA PROGRAMMES

SAFETY
Global Safety Network (GSN), Silver Diploma
Global Safety Network (GSN), Gold Diploma

SECURITY
Airport Security Diploma

ECONOMICS
Airport Finance Diploma

OPERATIONS
Airport Operations Diploma Programme (AODP)
PROFESSIONAL CERTIFICATION COURSES


ACI safety training provides aviation executives and airport safety professionals with the knowledge needed to ensure their airport operations are safe for their customers and employees.

ACI takes a very active role in lobbying and working with regulatory authorities to help shape regulations and ensure that changes are communicated to airport authorities. This expertise is extended to our security training courses.

ACI provides aviation professionals with a wide range of specialized skills in areas of commercial management and economic development in order to optimize revenue generation.

Course content covers the critical importance of sustainable development, environment management and land use for airports of any size. Participants are guided through setting up strategies and developing business models.

Principals and techniques from every aspect of customer experience are reviewed from passage flow to mail and cargo to ensure services are delivered in a safe, secure and efficient manner.

ACI operational and technical training looks at the processes and operations that apply to terminal and airside areas, as well as airport business operations so airport managers can develop an in depth understanding of all the different aspects of an airport.

Airport professionals can develop top quality competencies for career advancement opportunities and leadership positions.
Focusing on further developing the leadership and strategic management skills of airport industry leaders, this programme provides participants with recommendations on strategies to effectively handle leadership responsibilities. In addition, it provides global, regional and cultural perspectives on airport management, discusses new professional opportunities and opens participants to a global network of leaders.

Graduates receive an ACI/John Molson School of Business Concordia University Diploma and are part of an alumni with its own dedicated website providing members with up-to-date information regarding their profession. Graduates are offered secondment opportunities with ACI member airports.

**PROGRAMME STRUCTURE**

8 WEEKS

- 6 days Intensive classroom
- 7 weeks Online sessions

**ENROLLMENT REQUIREMENTS**

Designed for future CEOs, vice presidents and senior managers of airport operation organizations who are nominated by a senior executive of their airport organization.
GLOBAL ACI/ICAO AIRPORT MANAGEMENT PROFESSIONAL ACCREDITATION PROGRAMME (AMPAP)

The Global Airport Management Professional Accreditation Programme (AMPAP) is a strategic initiative of Airports Council International (ACI) and the International Civil Aviation Organization (ICAO). The primary focus of the programme is to develop airport managers through a curriculum that covers all functional areas of the airport business, promoting adherence to the highest of professional standards. Graduates receive an International Airport Professional (IAP) designation recognized by both ACI and ICAO.

PROGRAMME STRUCTURE

3 YEARS

1 Mandatory classroom course + 3 Mandatory online courses + 2 Elective courses

ENROLLMENT REQUIREMENTS

Entry into this programme is restricted to individuals who occupy a management position within a civil airport organization.

Periodically, courses are open to management personnel of eligible stakeholders, namely ICAO, Civil Aviation Directorates of ICAO member states, ACI and ACI World Business Partners. Stakeholder graduates earn the AMPAP Associate Diploma.
This programme consists of specialized courses on airport safety management designed to provide a broad but detailed understanding of safety in all areas of airside operations in line with the International Civil Aviation Organization. Graduates receive either a silver or a gold diploma.

**PROGRAMME STRUCTURE**

3 YEARS

To complete each level
3 classroom courses

**Silver diploma:** GSN 1, 2 & 3 courses

**Gold diploma:** GSN Silver diploma + GSN 4, 5 & 6

**ENROLLMENT REQUIREMENTS**

The programme is designed for airport operations and safety personnel, Civil Aviation Authority inspectors and regulators, airport planners and designers, ground handling personnel, health and safety personnel, air traffic controllers and airport emergency personnel.
AIRPORT SECURITY DIPLOMA PROGRAMME

The ACI Airport Security Diploma provides participants with a broad and detailed understanding of implementing and maintaining the necessary security framework in keeping with national and international regulations and airport industry best practices. Graduates receive a security diploma.

PROGRAMME STRUCTURE

3 YEARS

3 Mandatory classroom courses

As a pre-requisite, the participant must hold a supervisory or management security position in civil aviation and have a minimum of one to two years of experience in the field of airport security within the current organization.

ENROLLMENT REQUIREMENTS

Airport managers, airport personnel with security and quality management responsibilities, civil aviation security regulators, suppliers and service providers with security responsibilities at airports.
The ACI Airport Finance Diploma educates participants on how to best optimize revenue generation efforts, allocate related expenditures to meet stakeholder expectations and manage public and private airport investor relations.

**PROGRAMME STRUCTURE**

**3 YEARS**

3 Mandatory classroom courses

**ENROLLMENT REQUIREMENTS**

Airport general managers, Civil Aviation Authorities and Regulators, airport financial directors, managers and staff, airport commercial managers and staff, airport marketing staff, airport consultants, investors, business planners and financial analysts and airport business partners.
The online Airport Operations Diploma Programme (AODP) provides participants with a broad understanding of airside operations, terminal and landside operations and business operations in order to empower them with the knowledge to successfully address the operational and business needs of 21st century airports. Graduates receive an online diploma. Candidates who choose to only complete individual courses will obtain a stand-alone certificate for the course.

PROGRAMME STRUCTURE

3 YEARS

3 Mandatory online courses

ENROLLMENT REQUIREMENTS

The online diploma is open to new or future employees responsible for airside, terminal and landside operations who require a sound understanding of the airport’s multifaceted activities. Current staff who would like to further improve their knowledge of overall airport operations and the complex relationships at play in delivering world class customer service would also benefit as well as ACI World Business Partners seeking a global understanding of the airport business.
ACI professional certificate courses offer a full range of curricula covering various airport related topics and are designed to enhance the competencies of airport personnel. Courses are offered in Leadership and Management, Safety, Security, Economics, Environment, Customer Experience, Operations and Technical Services. Graduates receive a certificate after each course.

PROFESSIONAL BACKGROUND

Courses are open to airport operations staff, ground handling agencies, Civil Aviation Authority officials and ACI World Business Partners from entry to management level.
ACI Global Training offers a range of short online courses designed to help airports meet operational and regulatory training requirements for airport employees, contractors and service providers.

These competency-based courses equip personnel working at the airport with the knowledge and skills to perform their jobs more safely, securely and effectively within national and international regulatory standards. Graduates receive an online certificate after each course.

**PROGRAMME STRUCTURE**

**COMPLETION TIME**

Per course basis

70 individual courses available

**ENROLLMENT REQUIREMENTS**

Courses are open to airport operations staff, ground handling agencies, Civil Aviation Authority officials and ACI World Business Partners from entry to management level.
I recommend that the intensive, safety-oriented course on aerodrome certification to be taken by every aerodrome administration in the Pacific Islands where the financial support, is at best, insufficient so the safety issues are raised through effective safety assessment and become part of every staff’s daily awareness program.

Mr. Tino Fuka,
Chief Operating Officer,
Tonga Airports Limited

As a senior airside safety specialist, the GSN programme not only helped me to improve how I perform my duties, but I now also approach my work from a different and much wider perspective. I would say to those who are involved in airside operations that if you get a chance to obtain GSN training, then go for it. It is worth every dollar spent.

Naser Mohamed AlMannee
Senior Officer Airside Safety
Bahrain Airport

One of my take away from the Accommodating Passengers with Disabilities Workshop was the concept of W.A.L.L. Watch, Ask, Listen and Learn. This will greatly benefit me in my role as an aviation security officer to better understand the traveler’s needs, increase the service quality output and provide a smooth transition from departure to arrival.

Lisa Tull,
Manager, Aviation Training Centre,
Trinidad and Tobago Airport Authority

Despite having three decades of experience in aviation safety, with an open mind you will be surprised that there are still many things to share and learn from each other in the GSN programmes.

Cheng Ling Perng,
Senior Manager, Aerodrome Safety Management System (ASMS) Office Malaysia Airports Holdings Berhad

The Airports Business Analytics course was very insightful. It gave an opportunity to meet other colleagues, network and brainstorm on ways in which to improve the aviation industry. The course concluded by identifying both challenges and opportunities available within the industry.

Adewunmi Adedayo-Quadri,
Senior Training Officer, Federal Airports Authority of Nigeria (FAAN).

In studying the ACI Airport Operations Diploma Programme, I have gained a renewed perspective, focus and passion for the global aviation industry.

Justin Julian, C.M., ACE
Airport Operations Officer
County of Ventura Department of Airports

Experience and knowledge of the instructors was a key part in making the course an excellent training experience.

Paolo Mestre,
Airport Firefighter Supervisor,
Aeroportos de Portugal S.A.
The GSN diploma provides a comprehensive overview of a range of aviation safety and aerodrome licensing topics and the conversations with course participants across the industry are enormously valuable in terms of fully understanding the concepts outlined throughout the diploma.

Christophe O’Brien,
Corporate Airside Safety Compliance Manager, Dublin Airport Authority

The ACI Instructor delivered an amazingly enriching five-day experience. The best highlight of all was seeing how the attendees’ perceptions of the ACI training changed from ‘another training course onsite’ on Day 1 to being ‘the best training course we’ve ever had’ by Day 5. Our experience with ACI training has been amazing.

Eng. Mohammed RAAD,
Country Head of Quality, Health, Safety & Environment, Swissport KSA on the ACI-ICAO Aerodrome Certification course

I’ve really learned a lot from the modules I’ve completed so far and the user interface has worked well. I recently transferred to the airport from another department in the city and your courses have been a perfect way for me to quickly learn about environmental aspects of an airport.

Karin R. Christie
Environmental Affairs Officer
Los Angeles World Airports

The ACI/ICAO Aerodrome Certification Course gives a clear understanding of the requirements, which make an aerodrome safe for its passengers. The Certification of Aerodromes is an assurance given by competent assessors that the aerodrome meets the specification regarding the facility and operations therein.

Mr. Ashwani Kaul,
Head AVSEC, Delhi Airport

As an air traffic controller, attending the Aerodrome Certification Compliance and Auditing course was extremely valuable; it provided me with new insights within aviation and to always place safety at the forefront.

Muliaga Donna Fuiava-Meredith,
Senior Air Traffic Controller, Samoa Airport Authority

The Airport Revenue Generation course was well structured, with challenging and stimulating core sessions that combined both financial theory and application to real airport situations through various case studies and group work.

Beatrice Constantin,
Financial Analyst, Bucharest Airports National Company

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Christophe O’Brien,
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