



ACI GLOBAL TRAINING NEWSLETTER

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28 March 2014

New course: ACI/McGill Airport Law for Managers



McGill

School of
Continuing Studies



The overall aim of this course is to create a forum that enables discussion and engagement on current principles and legal problems that pertain to the legal status of the airport and its functions. Participants will be exposed to general principles of corporate liability; corporate management and law; threat assessment and risk management; negligence; liability under contract law (with a focus on contracts entered into by the airport) and legal and regulatory issues relating to aerodromes.

Learning objectives

Upon completing this course, participants will be able to:

- identify the principles of executive liability and laws that apply to crime;
- examine contracts, torts and principles and practices of mitigation pertaining to insurance and risk management;
- review laws and regulations that relate to aerodromes;
- understand basic legal principles as they apply to the aviation industry, as well as the international conventions and treaties by which the industry is predicated.

Target audience

- Senior Airport Management
- Legal Advisors and Council
- Civil Aviation Authorities

Course content

• Negligent entrustment

- White collar crime
- Negligent misstatements and false information
- Vicarious liability
- Insurance and remoteness of damage
- Certification of aerodromes
- Functions of aerodromes
- Airport planning laws
- Airport safety and security

Dates: 16–18 June 2014

Location: Montreal, Canada

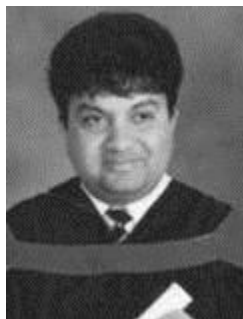
Registration fee for Members & WBPs: US\$950

Registration fee for Non-Members: US\$1,400

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Meet our faculty

Dr. Ruwantissa Abeyratne



Dr. Ruwantissa Abeyratne held the position of Senior Legal Officer at the International Civil Aviation Organization (ICAO) until he retired in 2013 after 23 years of service. As Senior Legal Officer, he headed the Treaty Office at ICAO and advised States on their registration and depository obligations with regard to international treaties and their adherence thereto. Prior to this position, Dr. Abeyratne worked for 20 years in the Air Transport Bureau of ICAO where he rose to the rank of Acting Director, being responsible for safety, security, environmental protection and economic issues of the Organization. Before joining ICAO he spent eight years at Airlanka, serving the airline as Chief Coordinator and Head of International Relations and Insurance.

Dr. Abeyratne holds a Doctor of Civil Law (DCL) degree from McGill University, a Doctor of Philosophy (PhD) degree from the University of Colombo, a Master of Law (LL.M) degree from Monash University, Victoria, Australia and a Bachelor of Law (LL.B) degree from the University of Colombo.

Dr. Abeyratne is the author of 24 books and more than 400 papers in academic and professional journals and edited volumes. Dr. Abeyratne's current academic research is focused on air transport economics and aviation and climate change.

He is a fellow of both the Royal Aeronautical Society and the Chartered Institute of Logistics and Transport and a member of the International Trade Law and Space Law Committees of the International Law Association. Dr. Abeyratne is also a member of editorial boards of several international law journals.

Dr. Abeyratne's upcoming courses:

Course: ACI/McGill Airport Law for Managers

Dates: 16–18 June 2014

Location: Montréal, Canada

Registration fee for Members & WBPs: US\$950

Registration fee for Non-Members: US\$1,400

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Featured ACI Training Centre Munich Airport



Munich Airport (MUC) is a rather young airport. It was built in its first development stage as a green field airport in 1992. MUC is famous for its high level of efficiency, innovation and customer-friendly hub structure. It is very convenient to change planes in the joint MUC- and Lufthansa-owned Terminal 2. Passengers usually do not stay very long in the terminal, as the minimum connecting time is only 25 minutes, but if passengers have to wait in

MUC, they can enjoy the airport's own beer brand, produced by their own brewery and served in the beer garden between the terminals. Munich Airport Company owns a series of subsidiary companies which successfully operate shops, restaurants and many other airport businesses, making the airport very commercially successful.

A substantial part of the success of MUC is owing to the people who work there. Developing human capital is an important part of the HR strategy of the airport. In fact, MUC has run its own training and development institute, the Munich Airport Academy, for the last 20 years. The academy offers a wide range of training programs for Munich Airport staff and will be the proud host for all ACI Global Training Courses offered at MUC.

"We very much look forward to welcoming our guests and colleagues from all over the world and opening our doors to show them Munich Airport," says Ulrich Theis, Manager International Training and Consulting, Munich Airport Academy.

Welcome to beautiful Bavaria and ACI Training, cleared to land in MUC!

About the Training Centre

- **Training Centre address:** Munich Airport Academy, Eichenstrasse 11 D, 85455 Schwaig / Germany
- **Training Centre since:** February 2014
- **Onsite contact for training purposes:** Ulrich Theis, Manager International Training and Consulting
Munich Airport Academy
- **Airport code:** MUC
- **Airport operator:** Flughafen München GmbH
- **Chief Executive Officer:** Dr. Michael Kerkloh

MUC facts and figures

- 38.7 million passengers in 2013.
- MUC operates most of the shops and restaurants through subsidiary companies, which is rare among airports.
- 94 airlines flying to 238 destinations use MUC. The airport recorded 382,000 total movements in 2013.

The city of Munich



Photo: Constanze Groebmair

Munich is the capital and largest city of the German state of Bavaria. It is located on the Isar river, north of the Bavarian Alps. Munich is the third largest city in Germany after Berlin and Hamburg.

Tourist attractions:

- Allianz-Arena – Stadium Champions League Winner Bayern München;
- Frauenkirche with Marienplatz (City Hall Square);
- Scenic Alps Mountains with lakes in close proximity (e.g. Chiemsee with the castle Herrenchiemsee or Tegernsee);
- World famous Castle Neuschwanstein;
- English Garden;
- BMW World; and
- Bavarian life style with Beer Gardens.

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Online Learning Centre
www.olc.aero



Professional development for airport employees

Get an industry-recognized diploma from ACI



Did you know that the [Airport Operations Diploma Programme](#) is designed to broaden employees' understanding of airport business and can bring your career to the next level?

Mitchell Cameron, General Manager at Karratha Airport, comments on the programme:

Having just completed the ACI Airport Operations Diploma Programme, I was impressed by the insightful nature of the system Participants who, from past experience, have a good grounding in certain subject matter can quickly progress. Many in this situation will benefit from the time-effective methodology to formalize their aviation-specific career skills with a qualification from an acknowledged provider. Others who need to delve deeper into specific subject matter can use the topics to further their research and understanding as they progress as aspiring airport leaders.

The diploma is delivered completely online and allows participants to study at their own pace. Interested participants can [register here](#).

Congratulations to the recent graduates of the Airport Operations Diploma Programme

- Santiago Andrade, ADC HAS Management Quito
- Alfred Botchway, Ghana Airports Company Limited
- Sean Carroll, Waterloo International Airport
- Jose Manuel Cavaco, Kabul Airport
- Khaldoun Cherif, TAV Tunisie S.A.
- Garth Cumberbatch, Piarco International Airport
- Patrick D'arcy, San Francisco International Airport
- James Duenas, San Francisco International Airport
- Ali Godana Dae, Kenya Airports Authority
- Thanachai Kumpeerichaya, CDC-Takenaka Joint Venture
- Derek Liu, ACI Asia-Pacific
- Melisa Monje, ACI World

Maria Nunez, ADC HAS Management Quito

- Mariela Paredes, ADC HAS Management Quito
- Sashini Perera, Dubai Airports Company
- Dennis Prior, Dublin Airport Authority
- Eoin Ryan, Dublin Airport Authority
- Johan Van Eeden, United Nations

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GSN 2: Airside Safety and Operations Training held in Abu Dhabi, UAE

By Issa Castro, Manager, Global Training, ACI World



Participants and instructors from the GSN 2: Airside Operations and Safety training, held 09–13 March in Abu Dhabi, UAE.

I recently had the opportunity to attend the ACI training course Global Safety Network (GSN) 2: Airside Safety and Operations, held 09–13 March at the Gulf Centre for Aviation Studies (GCAS) in Abu Dhabi, UAE. I wanted to participate in order to get a firsthand view of what the students learn and experience when going through any of our ACI safety training courses.

GSN 2: Airside Safety and Operations training provides participants with an overview of all the aspects of safety

operations, providing essential guidance to airport managers and staff on best practices, procedures and regulations. It also delves into the various relationships with airport stakeholders to ensure safe airside operations.

This course was attended by 13 airport officers and staff from Abu Dhabi Airports Company (ADAC) with collective background experience in firefighting, air traffic control, lighting and maintenance, safety inspection, administration and customer service. The instructors for this course were Peter Hampson and Debbie Riley, ACI's lead instructors for the GSN Diploma Programme.

I thoroughly enjoyed witnessing how the students took to the topics with great interest as they asked questions all throughout the week and participated in the group exercises. On several occasions they were eager to share their own experiences, which added to the dynamic interaction in the class. While some students were quieter than others, they did not hesitate to approach our instructors during the breaks to request additional information.

For the visit to Abu Dhabi International Airport, the group was driven onto one of the closed runways to get a hands-on understanding of aerodrome signs and markings, as well as procedures for aerodrome works. We were then treated to a visit of the air traffic control (ATC) tower which, incidentally, is the tallest ATC tower in the Middle East. The visit would not have been possible without the assistance of Jamal Saeed Marei Salmeen Al Katheeri. It was definitely one of the highlights of the week.

I also saw the hard work and dedication of all the training officers and staff at GCAS in ensuring the success of each ACI training course held at their facilities. I took the time to discuss their processes with them to gain an understanding of how ACI may continue to work closely with them towards the continual growth and improvement of the various ACI training offerings in view of the challenges and opportunities facing the region.

Overall the course was very successful and received positive feedback from all attendees. Speaking with the participants on the last day of the training, one of them expressed that this training only enforces their passion to learn and understand all aspects of airside operations. Another participant commented that the course has encouraged her to want to work on the airside after having seen all the responsibilities it involves. The instructors also shared that while it was a busy week, seeing how the participants come away with renewed appreciation of airside safety is what keeps them passionate about what they do.

We cannot thank GCAS enough for their continued support. ACI also wishes to thank instructors Peter and Debbie for their dedication and commitment to working together with ACI towards the continuous improvement of the GSN Diploma Programme.

The programme consists of specialized courses on airport safety and is specifically designed to meet the needs of airside operations and safety managers, including developing, implementing and operating effective Safety Management Systems at their airports.

- GSN 1 - Safety Management Systems
- GSN 2 - Airside Safety and Operations
- GSN 3 - Emergency Planning and Crisis Management
- GSN 4 - Working with Annex 14
- GSN 5 - Advanced Safety Management Systems
- GSN 6 - Aerodrome Auditing and Compliance

For more information on this or other training programmes, please email us at training@aci.aero.

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Online Learning Centre
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New safety courses in Spanish!

Available online now



In response to the growing demand for the provision of Spanish training for the Latin America-Caribbean region, the Online Learning Centre (OLC) is proud to announce the release of a new safety course in Spanish.

The new Spanish course, [Capacitación sobre Seguridad Operacional y Factores Humanos](#), deals with the impact of human factor issues on safety and complements the highly successful online course regarding Safety Management Systems, [Sistema de Gestión de la Seguridad](#)

[Operacional \(Internacional\).](#)

A third Spanish course promoting airside safety titled Capacitación sobre Seguridad Operacional en el Lado Aéreo will be available in the coming weeks. [Register to OLC's newsletter to stay informed.](#)

This project is part of ACI's commitment to offer online training in Spanish to the Latin America-Caribbean region and to progressively provide increased training services in multiple languages across the world.

All OLC courses are delivered online, making them easily accessible to all airports across the world. Read more about the benefits of eLearning [here](#).

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Course calendar, April–May 2014

| Date | Month | Course | Language | Member Price USD | Non-member Price USD | Location | Country |
|-------|-------------|--|----------|------------------|----------------------|---------------|--------------|
| 07-09 | April | Victim Support and Media Management | English | 950.00 | 1,400.00 | Hyderabad | India |
| 27-01 | April - May | Airport Communications and Public Relations* | English | 1,600.00 | 2,400.00 | Abu Dhabi | UAE |
| 27-01 | April - May | GSN 1 - Safety Management Systems | English | 1,450.00 | 2,100.00 | Abu Dhabi | UAE |
| 28-30 | April | Hazard Identification and Risk Assessment | English | 950.00 | 1,400.00 | Port of Spain | Trinidad |
| 28-30 | April | Airport Non-Aeronautical Revenues | English | 950.00 | 1,400.00 | Istanbul | Turkey |
| 05-07 | May | Airport Route Development and Marketing | English | 950.00 | 1,400.00 | Bucharest | Romania |
| 05-09 | May | Airport Human Resource Management * | English | 1,600.00 | 2,400.00 | Johannesburg | South Africa |
| 05-09 | May | Airport Collaborative Decision Making (CDM) | English | 1,450.00 | 2,100.00 | Istanbul | Turkey |
| 05-09 | May | GSN 1 - Safety Management Systems | English | 1,450.00 | 2,100.00 | Riga | Latvia |
| 11-15 | May | Airport Revenue Generation* | English | 1,600.00 | 2,400.00 | Abu Dhabi | UAE |

| | | | | | | | |
|-------|-----|--|---------|----------|----------|-----------|-------------|
| 12-14 | May | <u>Passengers with Reduced Mobility Workshops (Experienced Managers)</u> | English | 950.00 | 1,400.00 | Krakow | Poland |
| 12-16 | May | <u>GSN 3 - Emergency Planning and Crisis Management</u> | English | 1,450.00 | 2,100.00 | Incheon | South Korea |
| 18-22 | May | <u>ACI/ICAO Aerodrome Certification*</u> | English | 2,000.00 | 2,000.00 | Abu Dhabi | UAE |
| 19-21 | May | <u>Airport Carbon Management</u> | English | 950.00 | 1,400.00 | Riga | Latvia |

*This course can be taken as an elective for the Airport Management Professional Accreditation Programme (AMPAP)

To view the full calendar, [click here](#) or send us an email at training@aci.aero

[Click here](#) to register for a course

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Events



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