



# ACI Training News

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[www.aci.aero/training](http://www.aci.aero/training)

## ACI Fund 48th Seminar - Africa Region (in French)

**“Mise en œuvre des systèmes de gestion de sécurité”**

**Tunis, Tunisia**

**18 – 20 April 2012**

ACI Fund is a training and certification service, which provides a variety of multipurpose solutions to all member Airports in developing countries. ACI Fund is entirely financed by donations from ACI members worldwide. The next “by invitation” seminar takes place in Tunis, Tunisia from 18 – 20 April 2012. The topic of this seminar is “Mise en œuvre des systèmes de gestion de sécurité”. For further information and it will be in French.

For more additional information please send an email to: [acifund@aci.aero](mailto:acifund@aci.aero)

## New Online Global Training Registration Form



### New Online Global Training Registration Form

The Global Training team is proud to announce the beginning of the testing phase of its online registration form in selected courses.

This form was developed to facilitate and streamline member course registrations in order to accelerate processing of requests and to ensure the quality and accuracy of all data received.

Pending successful testing we hope to extend our on-line registration form to all Global Training Courses.

The on-line registration form is currently available for the following courses:

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Date	Course	Location	Language
30-4 April	<a href="#">Implementation of SMS *</a>	San Francisco, USA	English
9-11 May	<a href="#">Airport Carbon Management</a>	Brussels, Belgium	English
14-18 May	<a href="#">Risk Assessment and Safety Cases for Airport Operations</a>	Athens, Greece	English
14-18 May	<a href="#">GSN 6 - Aerodrome Safety Compliance and Auditing</a>	Riga, Latvia	English
8-12 July	<a href="#">GSN 6 - Aerodrome Safety Compliance and Auditing</a>	Dubai ,U.A.E	English
6-10 August	<a href="#">Implementation of SMS *</a>	Nairobi, Kenya	English
15-19 October	<a href="#">GSN 6 - Aerodrome Safety Compliance and Auditing</a>	Istanbul, Turkey	English
3-7 December	<a href="#">GSN 6 - Aerodrome Safety Compliance and Auditing</a>	Port of Spain, Trinidad and Tobago	English

## Save the date, The Airport Executive Leadership Programme (AELP) is scheduled from May 27th to June 1st this year

This programme fosters the development of strategic management skills, preparing individually selected candidates to handle senior-level executive responsibilities and creating a network of future airport industry leaders.

Targeted at future CEOs, Deputy CEOs, or Vice-Presidents of airport operating organizations, the programme aims to develop

airport-industry leaders and to advance the professionalism of airport management practices.

Successful participants are awarded an ACI / JMSB-Concordia University certificate.

The programme has a faculty of seven which consists of the ACI Director General, four PhD professors and two guest lecturers, and is delivered in three segments:

- 1) Three weeks distance learning
- 2) One week of full-time face-to-face classroom sessions
- 3) Four weeks of distance learning

Each two-month course employs a combination of face-to-face and web-based sessions using state-of-the-art communications technology along with lectures, case studies and play board meeting setting.

Participating airport professionals undertake the programme while remaining employed on a full-time basis and enjoy the opportunity of networking with airport leaders around the globe.

[Click here](#) to download the brochure.

Date	Course	Location	Language	EUR Price	USD Price
27 May - 01 June 2012	AELP	Montreal, Canada	English	€ 4,500	\$6,200

## Meet our faculty

### Aviation English

With the exponential growth in worldwide aviation traffic, the value of effective communication and maintaining a high level of proficiency in Aviation English will have a profound effect on improving safety in our industry.

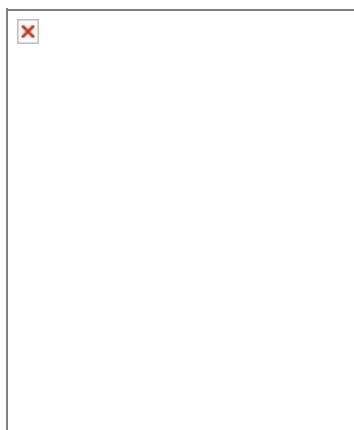
ICAO Annex 1 describes six levels of language proficiency and testing requirements with the aim of ensuring that individuals who wish to meet the international requirement for licensing have at a minimum, an English proficiency of ICAO level 4 (Operational).

While these proficiency requirements apply at present only to pilots and controllers involved in handling international flights, the ability of airport staff to communicate effectively in English with a personnel from range of international air carriers and organisations has strong safety implications. Equally important is the ability to communicate with your main clientele - the passengers and airlines. The purpose of the Aviation English training courses is to enable airport staff to use English with more self-confidence and, at the same time, supply them with an upgraded set of key phrases and vocabulary frequently used in their daily work.

The values of such a programme cannot be underestimated as we move into the 21st century where airports have to keep pace with globalization in being relevant and adaptable in meeting the needs of international communities that they serve through one voice and increasingly, one language.

We hope that you will have the opportunity to attend this course. Should you wish more information, please feel free to contact us at [training@aci.aero](mailto:training@aci.aero).

ACI Global Training is pleased to partner with Flightspeak, a specialist aviation English training agency, which was founded in 2004. Flightspeak was founded by Mike McGrath and Margot Riera who have extensive experience and background in Aviation English as well as instructional techniques. Please see below short biographies of the two principals of this organization:



**Margot Riera**

Margot Riera is a native of Catalunya where she graduated in librarianship. Margot moved to the UK in 1978 and taught Spanish at Perth College of Further Education for several years as well as helping to design the college's distance learning courses in Spanish. She then returned to University and obtained a degree in Accountancy before eventually qualifying as a chartered accountant.

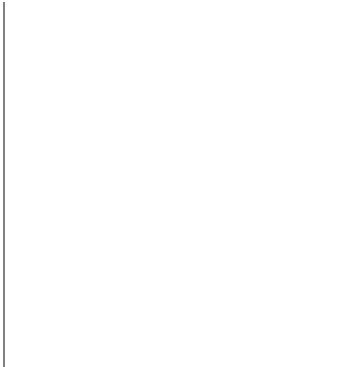
Her accountancy career involved a cross section of business experience and knowledge of business systems which she now applies to the training of English language in business and organisations. Margot has the CELTA qualification obtained at International House Barcelona.

Between them Margot and Mike now run Flightspeak's international consultancy and training activities. These include short intensive, specialist English uplift courses in the aviation sphere, train the trainer activities and materials preparation as well as conference and seminar appearances.

Margot has given several workshop presentations at international level including at the 8th ICAEA International Forum in Cambridge.



Mike McGrath has worked in the language training business for over 35 years and is a graduate of Trinity College Dublin. After an initial period as a



**Mike McGrath**

teacher of EFL, Mike moved into the aviation sector in 1977 as a trainer with Air Service Training's English language school in Perth Scotland. Mike eventually rose to the deputy headship of this establishment before leaving in 1992 to found his own training consultancy.

Mike subsequently worked with BAE Systems in Vietnam and later set up their English language training programme for pilot cadets at the BAE Flying College in Prestwick, Scotland.

More recent work has involved preparing Flying instructors of the French government flight training agency SEFA in instructional techniques in English and the design and implementation of an aviation language training programme funded by the EU in South-East Asia. As well as a first degree, Mike possesses a post graduate certificate in education from the University of Wales, Aberystwyth and the Royal Society of Arts diploma in teaching English as a foreign language to Adults.

**Upcoming Course:**

Date	Location	Language	EUR Price	USD Price
16 - 20 April	Incheon, South Korea	English	€ 1,000	\$1,400

## Featured Training Center - Incheon, South Korea



<b>Airport</b>		
<b>Airport Code:</b>	ICN	
<b>Airport Name:</b>	Incheon Airport	
<b>Operator:</b>	Incheon international Airport Corporation	
<b>Airport Address:</b>	272 Gonghangno, jung-gu, incheon, Republic of Korea	
<b>Chief Executive Officer:</b>	President & CEO, C W LEE	
<b>Training Center</b>		
<b>Training Center</b>	Incheon Airport Aviation Academy ( IAAA )	
<b>ACI Training Center since:</b>	16 <sup>th</sup> April, 2007	
<b>Location:</b>	835-2 Jung-gu, Ul-wang dong, Incheon, Republic of Korea	
<b>Direction to the classroom</b>	On the Incheon Airport Aviation Academy	
<b>Onsite contact (s):</b>	Tel: +82-32-741-4344, Email: global-edu@airport.kr	
<b>Website :</b>	http://www.airport.kr/academy	

### Brief History of the Airport

Incheon Aripport has achieved remarkable growth in just 10 years since it opened in 2001. The airport is ranked 12th in the world for international passenger volume and second for international cargo traffic. In addition, the airport has won the Best Airport Worldwide title in ACI's Airport Service Quality Awards for six years in a row. Such outstanding outcomes were made possible thanks to the support and encouragement of international airport and aviation experts.

The history of Incheon Airport – officially opened on 29 March, 2001 with the vision of being the hub airport of Northeast Asia – began with its groundbreaking ceremony in 1992. Deciding to build the airport by reclaiming the sea between the Yeongjong island and Yeongyu Island, despite some concerns, was a paradigm shift.

### About Incheon Airport

In 2011, the Incheon International Airport has achieved its best performance since the opening with 34 million passengers, 2.5 million tons of cargo and 5.6 million transfer passengers traveling through the airport despite various factors that negatively affected the demand for aviation services. From financial aspects, the achievements were also unprecedented with 1.5 trillion won of revenue.

Incheon Airport has been rated as the best airport for its airport services by the Airports Council International for seven consecutive years out of 1,700 airports around the world. It also received a special award that was specifically created by ACI to recognize Incheon Airport's contribution in enhancing the level of airport services as a role model for other airports. Based on the strong brand power of the airport, Incheon Airport has been active in overseas business areas that were traditionally led by advanced countries. It exported the soft power and advanced technologies to overseas countries including Iraq, Russia, the Philippines, Nepal, and Cambodia further strengthening its brand value.

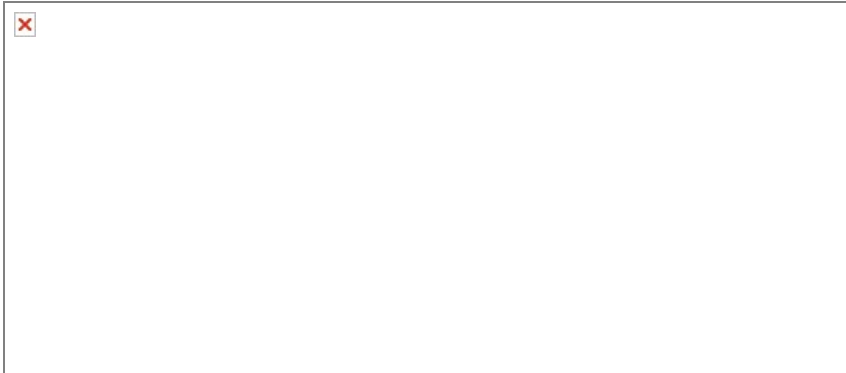
To be better prepared to meet the future demand in aviation, Incheon Airport has commenced on the third phase expansion project and has proved its operational excellence by having 80,000 hour non-stop operation without an accident. Incheon Airport has also been dedicated to playing a leading role in overcoming economic downturn and to expanding social contribution to promote the development of local communities.

The year 2011 marks the 10 anniversary of the airport and it is also the first year for the airport to march towards the next decade with greater creativity, passion and the vision for the future based on what has been achieved over the years.

In the 21 century which is the era of globalization, openness and information, changes are taking place at a faster pace. In this era, airports have to compete harder in order to stay competitive. Incheon Airport will do its best to deliver the services and values beyond expectation. By realizing the vision of "the global airport specialist that leads the world's airport industry", Incheon Airport will be the place that all Koreans are proud of, people around the world want to visit, other airports want to benchmark, a place where Korean culture and art are fully experienced and where employees are proud to be a part of the airport

#### About the city of Seoul

<b>Country:</b>	Republic of Korea
<b>Region, Continent:</b>	Seoul City
<b>Date of foundation:</b>	1394
<b>Total Area:</b>	605.25 <sub>km</sub> <sup>2</sup>
<b>Total Population:</b>	10,581,728



Seoul , officially the Seoul Special City, is the capital and largest metropolis of South Korea. A megacity with a population of over 10 million, it is the largest city proper in the OECD developed world. The Seoul National Capital Area is the world's second largest metropolitan area with over 25 million inhabitants, which includes the surrounding Incheon metropolis and Gyeonggi province. Almost a quarter of South Koreans live in Seoul along with over 275,000 international residents.

Located in the Han River, Seoul has been a major settlement for over 2,000 years, with its foundation dating back to 18 B.C. when Baekje, one of the Three Kingdoms of Korea, established its capital in what is now south-east Seoul. It continued as the capital of Korea during the Joseon Dynasty and the Korean Empire.

#### Interesting points:

##### Namsan, a mountain rich with Seoul History

Namsan is a witness to the 600 years of Seoul as the capital of Korea. Indeed, Namsan holds Seoul's history.

##### Royal palaces

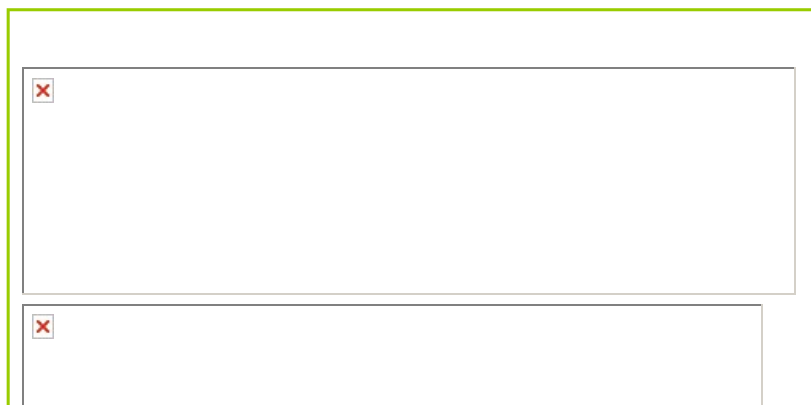
The architectural beauty and historical importance of Jongmyo (Royal Shrine) and Changdeokgung ("gung" means palace) have garnered international recognition with their inclusion on UNESCO's list of World Cultural Heritage sites. Palaces in Seoul exist in harmony with their surrounding environment. They were built without destroying or disturbing their natural environments and, as a result, these palaces still boast an unspoiled natural beauty around them, just as they did 600 years ago.

##### Insa-dong

Almost all foreign visitors to Korea make a trip to Insa-dong. This is because it is the place where "HAN brand," the traditional culture of Korea as a whole, can be found. At the heart of HAN brand is the intangible nature of culture accumulated over a long course of history.

##### The floating Island

They consist of three different islands near the southern end of the Banpo Bridge. Being a cornerstone in Seoul's Hangang Renaissance Project aiming to enhance riverside recreation areas and natural ecology, the floating island will be the representative landmark in the city.



**Programme / Speakers /  
Sponsorship / Exhibition  
Opportunities**

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