

48th ACI Fund Seminar “Safety Management Systems at Airports” 18-20 April 2011, Tunis, Tunisia

By Kevin Caron, Assistant Director Global Training

The ACI Fund hosted its 48th Seminar in the charming city of Tunis, Tunisia last week following the ACI Africa Board Meeting. The focus for this seminar was, “Safety Management Systems” which is always a topic of importance for our airports and one of our industry’s key systems’ approaches to managing safety!

The course was delivered completely in French and I am proud that in attendance were 37 delegates, representing 19 different airports from 12 nationalities!

The participants engaged in lively discussions on the important value along with challenges of implementing an SMS at their airports. In addition to the 7 modules that were covered, the participants were presented with two practical exercises. The first exercise was on developing a risk matrix and the second was on incident reporting.

The ACI World Team and lead instructor would like to thank all delegates for their active participation and excellent rapport, and extend their sincere gratitude to TAV Airports for their excellent organization and cooperation.

Please visit our website www.aci.aero/acifund to view the schedule of the next ACI Fund seminars.



Global Vision of Sustainable Transport

By John Webster, Manager Global Training

The ICAO Air Transport Symposium was held in Montréal, Canada from April 18-19, 2012. The main goal of this meeting was to provide an updated picture of the current air transport environment and an examination of specific trends and their impact on attaining sustainable development for air transport.

The Symposium, titled, “Strategies and Tools for Sustainable Air Transport” provided a forum for interactive discussions and multiple viewpoints from a wide range of stakeholders. More specifically, there was an examination of the challenges of aviation growth for future generations.

Sustainable development has many interpretations but for the airport industry, it is widely accepted as the need for “development that meets the needs of the present without compromising the ability of future generations to meet their own needs” (Brundtland Commission, 1983). This development is focused on three main areas: Environmental, Economic and Social Impact.

For future generations, the impact that this development can have on natural resources is a main concern, as growth expansion projects will affect communities and their surrounding environments by the policies used in regards to noise management, water pollution, local air quality as well as land use to name a few. These are real issues that need to be tackled jointly and collaboratively with the necessary stakeholders and with the key involvement of ICAO who can promote a framework to be adopted by states for this development to be achieved responsibly within the guidelines of state approved legislation.

Similarly, expansion projects have huge financial and economic implications as more and more airports are moving away from government funding to adopt new models of financial self-sufficiency and economic independence by means of best practices in aeronautical revenue generation, private investment and non-aeronautical enterprises. Similarly, in terms of the social impact, this development can lead to large scale job creation and the need for a qualified job pool of specialized staff which could have far reaching implications in affecting the GDP within a country.

Given the different dimensions, it is very clear that the states play an integral role in providing the necessary regulatory framework for growth and sustainability. The success of sustainable development lies in ensuring that a strategy is put in place that all stakeholders (airports, airlines, air traffic control, manufacturers, civil aviation authorities, etc.) are committed to and it requires the contribution by all parties not just a few. To emphasize this point, as stated by Director General Angela Gittens, "the aviation industry is a system: no part can sustain itself without the others".

As an airport community, we are committed to doing our part in order to maintain and grow a vibrant, sustainable air transport sector through **the**:

- Creation a large number of jobs that will ultimately support trade and tourism;
- Help economies grow and allow opportunities for individuals to live above the poverty line;
- Become good stewards and support the local communities that we serve;
- Safeguard the natural environment in an increasingly efficient way, in line with our industry emissions reduction targets.
- Work with governments and their authorized agencies to achieve these aims; and
- Pro-actively engage and collaborate with industry, regulators and non-governmental organizations in joint collaboration and activities that makes intelligent use of current resources in today's environment and look to new policies, practices and greener technologies to safeguard our future generations.

For information of the training courses that we offer in the areas of economic or environmental sustainability, please feel free to contact us at training@aci.aero.

Meet Our Faculty: Dr. William D. Taylor - Airport Executive Leadership Programme

By Kevin Caron, Assistant Director Global Training



William Taylor is the former Director, Executive MBA Programme at the John Molson School of Business and holds the position of Professor Emeritus of Management at Concordia University. He has published numerous papers on subjects related to organisational strategy and strategic planning systems. Dr. Taylor has extensive business experience as an employee of General Motors and as a consultant. In addition to this, Dr. Taylor has over thirty years of experience in management education and has helped establish a number of programmes, including the Concordia Executive MBA Programme for which he has served as the Director on two occasions. He is also the founding Director of the IATA/Concordia International Aviation MBA Programme. Prior to coming to Concordia, he helped develop the Business Administration programme at Bishop's University where he served as Director. He has also served as an advisor to the Canadian Certified Advanced Technology Manager Programme. He has taught in a number of countries including China, France, Trinidad and Switzerland.

Global Training in Tocumen, Panama

AIRPORT CODE	PTY
AIRPORT NAME	Aeropuerto Internacional De Tocumen S.A.
AIRPORT ADDRESS	Via Tocumen
CHIEF EXECUTIVE OFFICER	Juan Carlos Pino
ACI TRAINING CENTER SINCE	January 2007
LOCATION	Terminal- Level 300- Next To The Information Desk
ONSITE CONTACTS	María Hurtado and Melissa Donadio



Courses taking place in 2012:

4-6 June	Understanding Annex 14
10-12 July	Managing Service Quality at Airports
30 July – 1 August	Airport Security
24-26 September	Airport SMS Implementation Workshop



Brief History of the Airport...

- The first Tocumen International Airport was inaugurated on June 1, 1947 and airport operations began before the construction works were completed.
- The administrative building/passenger terminal was inaugurated 7 years later. The old airport is currently being used as a cargo terminal. As time passed, and due to Panama's growing role as a country of transit, that terminal became too small to attend to the growing demand for air operations. This compelled the aeronautical authorities at the time to think first about an expansion and then about the construction of new installations. Work on the new installations began in 1971.
- The current passenger terminal was inaugurated on August 15, 1978 and operations began on September 5 of the same year with an inaugural flight. The Tocumen International Airport is one of the few airports in the region that have two landing strips available.
- Through May 31, 2003 management of Tocumen International Airport was handled by the Civil Aeronautics Directorate (which is known today as the Civil Aeronautics Authority). Beginning on June 1 of that same year, an innovative platform was created for management of

the terminal by means of **Law No. 23 of January 29, 2003**, which sets out a regulatory framework for the management of airports and aerodromes in Panama.

- This law allowed the creation of the Aeropuerto Internacional de Tocumen, S.A. enterprise, also referred to as Tocumen, S.A., which currently manages the terminal. This law is one of a number of laws that restructured the aeronautical sector in Panama to further its improvement and modernization.



Did you know that...

- The airport is an important connection center in the region: last year around 6 million passengers transited through the Airport, and 2 million tourists entered the city.
- Tocumen recently inaugurated the North Pier that will include 12 new gates and will allow bigger airplanes such as the Boeing 747-400, and the Airbus A380 to be received.
- Latin Trade International Business Magazine, ranked PTY International Airport, as one of the best airports of Latin America.
- Around 1,060 employees work at Tocumen.
- Airlines using the Airport include: American Airlines, Copa Airlines, Delta Airlines, Avianca, Aires, Lloyd Aereo Boliviano, Grupo Taca, Iberia and Continental Airlines.



List of May - June Courses

*Can be taken as an AMPAP Elective

Date	Course	Location	Price
7-11 May	Developing a Customer Service Culture at Airport*	Gold Coast, Australia	€ 1,000 / US\$1,400
14-18 May	Aerodrome Safety Compliance and Auditing	Riga, Latvia	€ 1,000 / US\$1,400
27 May-1 June	(AELP) Airport Executive Leadership Programme*	Montreal, Canada	€ 4,500 / US \$6,200
28-30 May	Wildlife Hazard Management	Kuala Lumpur, Malaysia	€ 650 / US\$910
28-30 May	Developing a Customer Service Culture at Airports*	Port of Spain, Trinidad and Tobago	€ 1,000 / US\$1,400
4-3 June	Online – Airport Environmental Management*	Online	€ 1,100 / US\$1,540
4-6 June	Understanding Annex 14 (in Spanish)	Panama City, Panama	US\$650
4-8 June	GSN 2 – Airport Operations and Safety	Singapore, Singapore	€ 1,000 / US\$1,400
4-8 June	Air Transport Systems (ASI)	Lisbon, Portugal	€ 2,150
6-8 June	Introduction to Airport Economics	Brussels, Belgium	€ 650 / US\$910
11-12 June	EU Regulations at Airports	Bucharest, Romania	€ 650 / US\$910
11-15 June	ACI/ICAO User Charges*	Istanbul, Turkey	€ 2,000 / US\$2,600
11-15 June	GSN 3 – Emergency Planning and Crisis Management	Zagreb, Croatia	€ 1,000 / US\$1,400
25-29 June	GSN 4 – Working with Annex 14	Johannesburg, South Africa	€ 1,000 / US\$1,400
27-29 June	Managing Service Quality at Airports	Krakow, Poland	€ 650 / US\$910

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