ACI GLOBAL TRAINING

NEWSLETTER

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30 July 2014

The 2015 ACI Training needs Assessment
Your Feedback is Important to Us!

We are continually exploring the training and professional development needs of our members airports in order to serve you better.

One of the tools we use is a training needs assessment that we send to all our stakeholders with the objective of identifying specific training needs and ensuring that we provide the best-suited training and professional development programmes.

There are a total of 23 questions, and will take a maximum of two minutes to answer. Please take the necessary

We thank you for your time and energy in helping ACI collect this information. Your input will be highly useful in helping us continue to develop viable courses and programmes that are of the highest value to our members and world business partners.

Please click here to take the survey.

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Airport Operations Diploma Programme graduates

The ACI Airport Operations Diploma Programme (AODP) is used by airport operators and service providers around the world to ensure personnel have a fundamental understanding of the key elements of airport operations.

This online professional development programme is a stepping-stone to a career in airport operations and management.

Congratulations !

- Pascal Alick, **Airports Vanuatu Limited**
- John M Ambang, **PNG Air Services Ltd**
- Graham Bannister, **GAIA Barbados**
- Renjith Mark George, **HAL Bangalore International Airport**
- Tashiana Gonzalez, **Cayman Islands Airport Authority**
- Jason Inniss, **GAIA Barbados**
- Tony Lam, **Macau International Airport**
- Thomas Liebert, **Verkehr, Innovation und Technologie**
- Paul Lutz, **Brisbane Airport Corporation**
- Lisa Mathis, **San Francisco International Airport**
- Eimear O'Connor, **Dublin Airport Authority**
- Michael Schukraft, **Sarasota Bradenton International Airport**
- Jay Singh, **San Francisco International Airport**
- Max Slepnyov, **San Francisco International Airport**
- Yee Vang, **San Francisco International Airport**

About AODP

AODP is designed to expose participants to all the facets of airport operations, from airside and landside to terminal operations, and equip them with key knowledge and tools necessary to proactively address the essential operational and business needs of 21st-Century airports.

Available in Spanish in September 2014!

Click here to download brochure

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Student's zone
Read why they say about our courses!

Course: Airport Executive Leadership Programme (AELP)

"The other participants were amazing and I took away a lot from their experience and insights. The AELP Resource Team was outstanding including the guest lecturers. I found the face-to-face portion of the course to be very useful and look forward to applying the learned knowledge in my daily job."

Indah Suryandari, Deputy Director of Human Resources Development, PT Angkasa Pura II (Persero), Jakarta Indonesia

About AELP

The Airport Executive Leadership Programme (AELP) fosters the development of strategic management skills, preparing individually selected candidates to handle senior-level executive responsibilities, and creating a network of future airport industry leaders.

Upcoming AELP dates:

Dates: **06–11 December 2014**

Location: **Abu Dhabi, UAE**

Registration Fee, Members & WBP: **US$6200**

Registration Fee, Non Members: **US$7200**

*Additional information will be available soon

[Download Flyer](#)

ACI Global Training's Social Media Strategy

Where do you get the training you need to maintain or upgrade the talent we will need? This is a key question that every airport CEO, HR executive and training manager is asking.

As part of its mission to continually offer airport members and the industry at large the very best in resources, ACI Global Training has recently embarked on a social media initiative aimed at proactively engaging with airport and aviation professionals. The project is designed to promote discussions on best training resources and industry best practices that will enhance the quality of services that we provide to our internal stakeholders and the wider community as a whole.

We decided to coordinate and manage this engagement through a business-oriented social networking service that is already used by many airports and airport professionals—LinkedIn. Our main objective is to create an effective, measurable and sustainable social media strategy that would showcase ACI as a premier educational and training provider. Our main objective is to create an effective, measurable and sustainable social media strategy that would showcase ACI as a premier educational and training provider.

This social media strategy would have a two-pronged approach:

We first created a restricted membership group called the "Advisory Group on Airport Training and Professional Development." This group will be restricted to airport Human Resources (HR) professionals whose main role is talent management, recruitment, training and retention of airport staff. This LinkedIn group is by invitation only and has already attracted a wide range of HR professionals from a number of member airports worldwide.

The second group is called "Airport Training and Professional Development" and is open to anyone who is interested in the varying HR, talent and training subject areas and opportunities in the airport industry. The mission of this group is to develop a global community of airport professionals and enthusiasts concerned about training and professional development in airports.

Our vision for both of these social groups is to create a safe environment where discussions and professional

professional integrity, collegiality, diversity and collaboration.

It is our desire that through these mediums, ACI Global Training will be able to:

- promote discussion and share anecdotes on industry best practices;
- provide a credible social network that can provide insight to the airport membership on HR and training issues;
- develop a trusted forum to address challenging issues and seek guidance on proposed mitigation strategies;
- and offer intelligence on the training needs of our airport membership and real-time data on the trends related to airport training requirements.

If you are an HR, training or talent manager in an airport, please join our "Advisory Group on Airport Training and Professional Development" by clicking here. Similarly, we invite all our other airport members, world business partners and aviation enthusiasts to join our open social media group and be part of the conversation by clicking here!

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Meet our faculty
Jesus Alfredo Arrisueño GOYENECHEA
Courses: Airport Security; Security & Facilitation

Mr. Alfredo Arrisueño has a Bachelor of Science and a degree in Aeronautical Engineering, both of which were obtained in the Air Force Academy and the Aeronautical Engineering School of Argentina where he graduated with honours.

For 30 years, he served in different posts in the Peruvian Air Force, where he performed different tasks related to the Design and Management of Aviation Safety (SMS) and Security (AVSEC), Accident Prevention and Investigation, as well as Logistic Management. He was appointed successively as General Manager, President of the Board and CEO of the Peruvian Aeronautical Industry (INDAER PERU S.A), retiring in 1990 after three decades in the service, having achieved the rank of Major General.

From 1992 to 1997, he served as President and CEO of the Corporacion Peruana de Aeropuertos y Aviación Comercial, the Peruvian Airport Authority (CORPAC S.A.), which is responsible for the operation and administration of all the commercial airports in the country. While there oversaw the design, development and

implementation of the SMS and AVSEC programmes, and began the privatization process of "Jorge Chavez" International Airport in Lima.

Mr. Arrisueño has been a private consultant to Lima International Airport, Peru (FAL, AVSEC); Juan Santamaria International Airport in San Jose, Costa Rica (Operations, AVSEC and FAL); and the aviation authorities of the Dominican Republic (Airport AVSEC and Emergency Planning), Guatemala (FAL and AVSEC) and Perú (SSP).

As an ICAO Expert, he has performed missions for the Seychelles Civil Aviation Authority (SSP), Seychelles International Airport (SMS), Tocumen International Airport in Panama (SMS) and the Bahamas Civil Aviation Department (SSP).

As an instructor, Mr. Arrisueño has lectured on multiple subjects related to airports (Safety, Security, Operations, Master Planning, Certification, Facilitation) for the International Management Training Institute (IAMTI) and the IATA Training and Development Institute (ITDI) in locations as diverse as Argentina, Brazil, Uruguay, Colombia, Peru, Venezuela, Panama, Honduras, the US (Miami), Canada (Montreal), Spain, Poland, Sudan, Nigeria, South Africa, Bahrain, as well as for the Central American Aviation Training Institute (ICCAE/COCESNA) in Guatemala, Nicaragua, Belize, El Salvador and Costa Rica.

Mr. Arrisueño is fully bilingual (English/Spanish) and lives in Lima, Peru.

Mr. Arrisueño's upcoming course:

Course: **Security & Facilitation (Spanish)**
Dates: **8–12 September 2014**
Location: **Panama City, Panama**
Registration Fee, Members & WBPs: **US$1450**
Registration, Non-Members: **US$2100**

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New course in Runway Safety Management—pre-register now!

The ACI Online Learning Centre (OLC) is delighted to announce the development of a new Runway Safety Management course.

Runway safety is a significant challenge and top priority for airport operations. This new course will be based on the ACI Runway Safety Handbook published by the ACI World Safety and Technical Standing Committee, which brings together a wide range of industry guidance material and best practices dealing with runway safety.

The course will provide information and guidance on runway safety best practices, including:

• Runway Safety initiatives;
• Planning and design;
• Runway inspections and reporting;
• Low Visibility Procedures & NAVAIDs;
• Runway operations;
• Runway maintenance;
• Temporary restrictions; and
• Construction safety.

The course is due for release in August 2014; however, candidates are invited to pre-register now and receive a 10% discount on the standard enrolment fee.

Register here or for more information contact enrolments@olc.aero

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Course Calendar August - September 2014

Date	Course	Language	Member Price USD	Non-member Price USD	Location
					Abu Dhabi

01-05 September	Apron Management	English	1,450.00	2,100.00	Athens, Greece
08-12 September	Security & Facilitation	English	1,450.00	2,100.00	Bucharest, Romania
08-12 September	Security & Facilitation	Spanish	1,450.00	2,100.00	Panama City, Panama
14-18 September	GSN 1 - Safety Management Systems	English	1,450.00	2,100.00	Abu Dhabi, UAE
15-17 September	Managing Service Quality at Airports	English	950.00	1,400.00	Hyderabad, India
15-19 September	Airport Revenue Generation*	English	1,600.00	2,400.00	Montreal, Canada
22-24 September	Airport Ground Handling Regulations & Slots	English	950.00	1,400.00	Zagreb, Croatia
22-26 September	Advanced Airport Operations	English	1,450.00	2,100.00	Incheon, South Korea
22-26 September	Apron Management	English	1,450.00	2,100.00	Beijing, China
28 Sep -02 Oct	Airport Environmental Management*	English	1,600.00	2,400.00	Abu Dhabi, UAE
29 Sep -03 Oct	ACI/ICAO Aerodrome Certification*	English	2,000.00	2,000.00	Dublin, Ireland
29 Sep -03 Oct	GSN 4 - Working with Annex 14	English	1,450.00	2,100.00	Bucharest, Romania
29 Sep -03 Oct	Airport SMS Implementation	English	1,600.00	2,400.00	Nashville, USA
29 Sep -03 Oct	GSN 6 - Aerodrome Safety Compliance and Auditing	English	1,450.00	2,100.00	Johannesburg, South Africa

*This course can be taken as an elective for the Airport Management Professional Accreditation Programme (AMPAP)

To view the full calendar, click here or send us an email at training@aci.aero

Click here to register for a course

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