

ACI WORLD FACULTY EXPECTATIONS (PDF)

ACI Global Training has three main expectations for all faculty members:

1. To create a positive learning environment

Instructors are required to:

- Create a safe and positive learning environment
- Be knowledgeable about the content of the approved training programme
- Communicate expected learning outcomes of the approved training programme
- Adhere to the instructional design of the approved training programme
- Employ a variety of instructional techniques
- Conduct themselves in a respectful and professional behaviour
- Ask learners for feedback
- Resolve and address concerns related to the learner's experience promptly and respectfully

2. To promote student engagement

Instructors are required to:

- Link course content and learning activities with learners' knowledge and experience
- Link programme content with learners' workplace, where possible
- Ask open-ended questions to facilitate class interaction and participation
- Employs a variety of clarification and feedback strategies
- Encourages group discussion, where applicable

3. To assess learning and performance

Instructors are required to:

- Communicate learning evaluation criteria
- Use evaluation methods that are appropriate to the course content
- Monitor and evaluate individual and group performance throughout the programme delivery
- Assess achievement of learning outcomes via approved assessment tools
- Review incorrect answers or exams/assessments with the learners

ACI WORLD CORE VALUES

- Integrity
- Member focus
- Professionalism
- Teamwork