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**25 June 2014**

### **The 2015 ACI Training Needs Assessment**

#### **Your Feedback is Important to Us!**



We are continually exploring the training and professional development needs of our members airports in order to serve you better.

One of the tools we use is a training needs assessment that we send to all our stakeholders with the objective of identifying specific training needs and ensuring that we provide the best suited training and professional development programmes.

There are a total of 23 questions, and will take a maximum of two minutes to answer.

Please take the necessary time to carefully answer each of these questions.

We thank you for your time and energy in helping ACI collect this information. Your input will be highly useful in helping us continue to develop viable courses and programmes that are of the highest value to our members and world business partners.

[Please click here to take the survey.](#)

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**Airports Company South Africa (ACSA) and the Gulf Centre for Aviation Studies (GCAS) receive ACI Global Training Recognition**



Ms. Jabulile Luthuli, Member of ACSA Board of Directors received the award on behalf of ACSA.



Mr. Saif Al Mazrouei, Director, Office of the Chairman, Abu Dhabi Airports

We are pleased to announce that ACI presented special training awards to Airports Company South Africa (ACSA) and Gulf Centre for Aviation Studies (GCAS) at the ACI World Human Resources Forum that took place in Seoul, Korea last May 26th.

These milestone awards were given in recognition and appreciation of their dedication and commitment for hosting and facilitating ACI training programmes to over 1,000 students since becoming an ACI training centre. Congratulations!

This is a significant accomplishment and testament to each of the centre's commitments towards advancing training and development in the airport industry. We look forward to their continued success and hope that other ACI training centres achieve the same next year.

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## New ACI safety course! EASA Implementing Rules for Aerodromes

### Did you know?



ACI Global Training recently developed the 5-day classroom training course “**European Aviation Safety Agency (EASA) Implementing Rules for Aerodromes**” in response to the recent release of the European Commission Regulation for Aerodromes (EU) No 139/2014 which came into effect 6 March 2014.

This course aims to provide European Union (EU) and European Economic Area (EEA) Member States clear guidance and understanding of the EASA Implementing Rules (IRs) and their Annexes to ensure a smooth transition from their existing national aerodrome regulations to the new regulation, while maintaining a high level of civil aviation safety and compliance, and reflecting best practices in the field of aerodromes, taking into account the applicable ICAO Standards and Recommended Practices (SARPs).

### Course objective

Upon completing this course, participants will be able to:

- Demonstrate a clear understanding of the new EASA Aerodrome Regulation
- Be fully aware of their responsibilities under the new regulation
- Apply the new Aerodrome Regulation at their own aerodromes or aerodrome related activities
- Describe the correlation and differences between EASA Certification Specifications and associated SARPs in relation to the new regulation.
- Understand the change process between current national regulations and the new EASA Aerodrome Regulation.
- Understand methodologies used by EASA within the new Aerodrome Regulation

### Classroom Training

Training dates will be announced in the next few weeks, please contact [training@aci.aero](mailto:training@aci.aero) to register and receive the latest notice about

this course or visit

<http://www.mmsend70.com/link.cfm?r=1043589288&sid=43623749&m=5002814&u=AIRPORTCI&j=19702904&s=http://www.aci.aero> to view the [ACI Global Training calendar](#).

#### Upcoming dates for [EASA Implementing Rules for Aerodrome course](#)

**Dates:** 27-31 October 2014

**Location:** Dublin, Ireland

**Registration Fee Members & WBP:** \$ 1,450 USD

**Registration Non Members:** \$ 2,100 USD

**\*Additional training dates will be announced in the next few weeks, please visit**

<http://www.mmsend70.com/link.cfm?r=1043589288&sid=43623751&m=5002814&u=AIRPORTCI&j=19702904&s=http://www.aci.aero>

to view the [ACI Global Training calendar](#) for the latest schedule.

#### In-house Training

This course can also be delivered exclusively to your organization. Please contact [training@aci.aero](mailto:training@aci.aero) for more information.

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## Global Safety Network (GSN) Graduates

ACI congratulates Global Safety Network (GSN) graduates for June 2014!



1. **Said Amur Ambusaidi**, Senior Certification & Compliance, Muscat International Airport (GSN 4: 6 June 2014, JNB)



1. **Nizar Kamel Kh. Alshaibatt**, Senior Safety Officer, Abu Dhabi Airports Company (GSN 3: 5 June 2014, AUH)
2. **Hani Bassem Elrouji**, Engineer, Abu Dhabi Airports Company (GSN 3: 5 June 2014, AUH)
3. **Jamal Saeed Marei Salmeen Al Katheeri**, Instructor, Abu Dhabi Airports Company (GSN 3: 5 June 2014, AUH)
4. **Youssef Madkouri**, Firefighter, Abu Dhabi Airports Company (GSN 3: 5 June 2014, AUH)
5. **Christiaan Hendrik Potgieter**, Safety Investigation Officer, Global Aerospace Logistics LLC (GSN 3: 5 June 2014, AUH)
6. **Vedat Emmi**, Safety Management System Officer, Flughafen Berlin Brandenburg GmbH (GSN 3: 5 June 2014, AUH)
7. **Khourshid Al-Mubaslaet**, Safety Senior Officer, Airport International Group (GSN 1: 19 June 2014, AMM)
8. **Faris Abu-Issa**, Operation Control Center (OCC) Officer, Airport International Group (GSN 1: 19 June 2014, AMM)
9. **Alpros Hamzouq**, Terminal and Landside Manager, Airport International Group (GSN 1: 19 June 2014, AMM)

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## Aerodrome Emergency Planning

*“Aerodrome emergency planning is the process of preparing an aerodrome to cope with an emergency occurring at the aerodrome or in its vicinity. The objective of aerodrome emergency planning is to minimise the effects of an emergency, particularly in respect of saving lives and maintaining aircraft operations.”*

### ICAO Annex 14



An airport emergency can occur anywhere, at any time of day or night, under any weather conditions and in varying degrees of magnitude.

A well developed and carefully implemented Emergency Management Plan can significantly reduce the overall impact of an emergency and facilitate the process of returning to standard operating conditions.

Poor emergency planning can lead to a lack of communication, confusion and delays in response that in turn may lead to greater overall impact and cost of an emergency.

The [ACI Certificate in Airside Operations](#) features a dedicated module relating to Emergency Management that examines how airports prepare for and respond to emergencies including:

- The need for Emergency Management and the importance of effective Emergency Planning in preparation for an emergency
- How an airport responds to an emergency based on its Emergency Management Plan
- The important role that Rescue and Fire Fighting Services play in an emergency and the ICAO requirements for the provision of these services
- The basic elements of Disabled Aircraft Removal and how aircraft operators collaborate to make specialised recovery equipment available for shared use around the world

To learn more or register for any of our courses visit

<http://www.mmsend70.com/link.cfm?r=1043589288&sid=43843700&m=5002814&u=AIRPORTCI&j=19702904&s=http://www.olc.aero>

or contact [enrolments@olc.aero](mailto:enrolments@olc.aero) and we will be happy to help.

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## Training - Disability Awareness & Sensitivity

**Produced by Open Doors Organization in partnership with Airports Council International (ACI).**

This 90 minute self-paced eLearning program for airport and airline customer service staff is designed to meet Disability Awareness Training requirements mandated in Canada and Europe and to improve overall customer service and satisfaction in the US and worldwide.

For more information visit [Passengers with Disabilities and Reduced Mobility Sensitivity Training](#)

Check out more information at [Open Doors Organization](#)

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## ACI Global Training LinkedIn group “Airport Training and Professional Development”



ACI's new group, “Airport Training and Professional Development”, on LinkedIn is the ideal platform for you to share your experience and learn from other professionals in the aviation industry.

Start discussions, connect with other professionals, and get the latest information on courses offered by ACI.

Follow this link and join us now!

<http://www.mmsend70.com/link.cfm?r=1043589288&sid=43838337&m=5002814&u=AIRPORTCI&j=19702904&s=http://google.gl/FZmVF2>

If you do not have a LinkedIn account, here is more information on how you can create one:

<http://www.mmsend70.com/link.cfm?r=1043589288&sid=43838338&m=5002814&u=AIRPORTCI&j=19702904&s=http://www.wikihow.com/Create-an-Account-on-LinkedIn>

Looking forward to your participation in our new group!

ACI World

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## Course Calendar July - September 2014

Date	Month	Course	Language	Member Price USD	Non-member Price USD	Location
07-11 July	July	<a href="#">Developing a Customer Service Culture at Airports*</a>	English	1600.00	2400.00	Dublin, Ireland
14-18 July	July	<a href="#">Airport Master Planning</a>	English	1450.00	2100.00	Incheon, South Korea
04-12 Aug – Sep	Aug-Sep	<a href="#">Online - Airport Environmental Management*</a>	English	1600.00	2400.00	ONLINE
05-07 August	August	<a href="#">Managing Airport Service Quality at Airports</a>	Spanish	950.00	1400.00	Panama City, Panama
11-15 August	August	<a href="#">GSN 6 - Aerodrome Safety Compliance and Auditing</a>	English	1450.00	2100.00	Kuala Lumpur, Malaysia
24-26 August	August	<a href="#">Introduction to the Airport Business</a>	English	950.00	1400.00	Abu Dhabi, UAE
31 Aug 04 Sep	Aug-Sep	<a href="#">GSN 4 - Working with Annex 14</a>	English	1450.00	2100.00	Abu Dhabi, UAE
01-05 September	September	<a href="#">Apron Management</a>	English	1450.00	2100.00	Athens, Greece
08-12 September	September	<a href="#">Security &amp; Facilitation</a>	English	1450.00	2100.00	Bucharest, Romania
08-12 September	September	<a href="#">Security &amp; Facilitation</a>	Spanish	1450.00	2100.00	Panama City, Panama
14-18 September	September	<a href="#">GSN 1 - Safety Management Systems</a>	English	1450.00	2100.00	Abu Dhabi, UAE
15-17 September	September	<a href="#">Managing Airport Service Quality at Airports</a>	English	950.00	1400.00	Hyderabad, India
15-19 September	September	<a href="#">Airport Revenue Generation*</a>	English	1600.00	2400.00	Montreal, Canada
22-24 September	September	<a href="#">Airport Ground Handling Regulations &amp; Slots</a>	English	950.00	1400.00	Zagreb, Croatia
22-26 September	September	<a href="#">Advanced Airport Operations</a>	English	1450.00	2100.00	Incheon, South Korea
22-26 September	September	<a href="#">Apron Management</a>	English	1450.00	2100.00	Beijing, China

\*This course can be taken as an elective for the Airport Management Professional Accreditation Programme (AMPAP)

To view the full calendar, [click here](#) or send us an email at [training@aci.aero](mailto:training@aci.aero)

Click [here](#) to register for a course

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Council International, **ACI World**

You received this email as 800 rue du Square Victoria

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